

1 Glossary of Terms

All capitalised terms not otherwise defined herein shall have the same meaning as in the Agreement.

“Agreement” means the agreement for Professional Services entered into between Apteau and the Customer including all amendments thereto, Statements of Work, Order Forms and Exhibits

"Apteau Project Manager" means an employee of Apteau with project management expertise.

"Consultant(s)" means a person assigned by Apteau to perform the Services.

"Customer Project Manager" means an employee of Customer with technical and project management expertise.

“Professional Services” means services provided to Customer by Apteau in accordance with the Agreement and the applicable Statement of Work or Order Form.

“Service Deliverables” means the output of Professional Services (not including Software) to be delivered to Customer pursuant to an Order Form.

“Statement of Work” or “SOW” means the document attached to an Order Form which sets forth the agreed upon scope of the Professional Services, Service Deliverables, estimated hours/work effort, billing rates and other pricing information, project schedule (if applicable) and estimated delivery dates.

